844-385-8582 ecumenstore.org FREE SHIPPING!

The ECUMEN Store

Home Medical Equipment & Supplies Catalog

ECU-DGSTORE20

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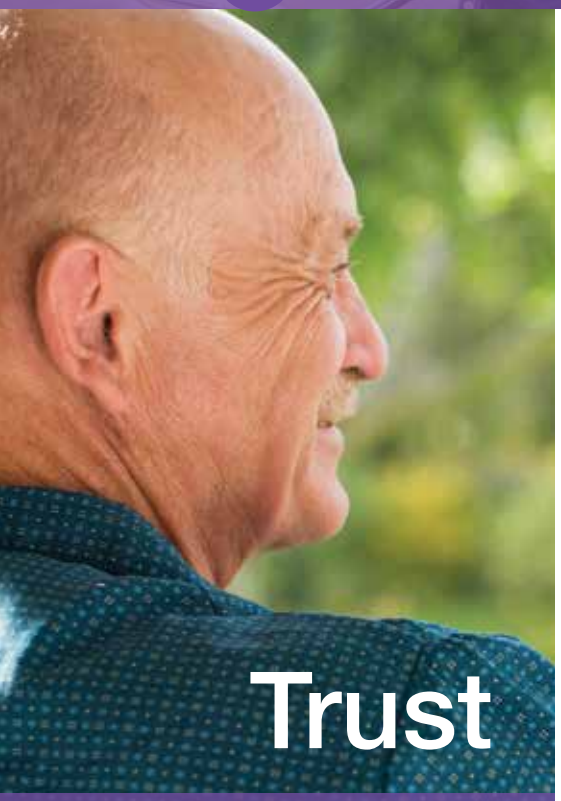


Trust

The Ecumen Store is committed to providing competitively priced products from the privacy and convenience of your home. Our experts will help you find the products that best fit your specific needs.

Quality and Convenience in One Place

The Ecumen Store offers a variety of products to help you maintain your independence and enjoy life. Whether you're adding safety features to your home or managing a medical condition, we offer higher quality products than you'll find in a big box store.

Ecumen understands the challenges of caregiving as well as the benefits of empowering others to care for themselves. We use our 150+ years of experience to carefully select the products that provide the highest reliability, most comfort and best service.

We offer products sourced from the nation's leading medical suppliers including:

- Bedroom and Bath Safety and Convenience Items
- Wheelchairs, Walkers and Other Mobility Equipment
- Urological, Wound and Ostomy Supplies
- Incontinence Supplies
- Personal Care Items
- Medication Organizers
- Assistive Technology, Paging Systems and Alarms
- Exercise and Rehabilitation Equipment

You're invited to shop our online product guide at www.ecumenstore.org or call us at 844-385-8582. We're happy to answer your questions!

The Ecumen Store is an accredited Durable Medical Equipment (DME) provider. We are also Medicare certified and hold an HQAA Accreditation from the Healthcare Quality Association.

Our Story

Ecumen

For more than 150 years, Ecumen has been making life better. Today, we support the independence and unique lifestyles of thousands of people — those who are living in Ecumen communities and those we serve in their own homes.

Ecumen is one of the nation's top 25 largest non-profit providers of senior housing and aging services. Based in Shoreview, Minn., we operate in 37 cities in Minnesota, North Dakota, Wisconsin, Michigan, Idaho and Tennessee, and through our online store at www.ecumenstore.org.

The Ecumen Store

The Ecumen Store began when innovative Ecumen employees saw a way to better serve our residents and families. Operated from Ecumen Pathstone Living in Mankato, Minn., The Ecumen Store serves those living in Ecumen owned and managed communities, and those shopping online at www.ecumenstore.org.

We would like to express our appreciation to all of our partners and recognize the valuable role that each of them plays in serving you, our customers. With their help, we are able to further our tradition and reaffirm our commitment to you.

Making Life Better

OVER 40 LOCATIONS WHERE SENIORS THRIVE.

MINNESOTA

Ecumen Centennial House
Apple Valley

Ecumen Seasons at Apple Valley
Apple Valley

Zvago Cooperative at Central Village
Apple Valley

St. Mark's Living
Austin

Ecumen Prairie Lodge
Brooklyn Center

Ecumen Point Pleasant Heights
Chisago City

Ecumen Detroit Lakes
Detroit Lakes

Ecumen Lakeshore
Duluth

Zvago Cooperative at Lake Superior
Duluth — *Coming Soon!*

Grand Village
Grand Rapids

Ecumen Oaks & Pines
Hutchinson

Sunnyside Care Center
Lake Park

Ecumen of Litcheld
Litcheld

Ecumen Pathstone Living
Mankato

Ecumen Seasons at Maplewood
Maplewood

Ecumen Lakeview Commons
Maplewood

Abiitan Mill City
Minneapolis

Zvago Cooperative at Glen Lake
Minnetonka

Ecumen Evergreens of Moorhead
Moorhead

Ecumen North Branch
North Branch

Uptown Maple Commons
North Branch

The Harbor at Peace Village
Norwood Young America

The Haven at Peace Village
Norwood Young America

Ecumen Brooks
Owatonna

Ecumen CountrySide
Owatonna

Heritage Senior Living
Park Rapids

Park Villa Apartments
Park Rapids

Lilac Parkway
Robbinsdale

Zvago Cooperative at St. Anthony Park
St. Paul

Ecumen Prairie Hill
St. Peter

Ecumen Sand Prairie
St. Peter

Zvago Cooperative at Stillwater
Stillwater

Willow Wood Apartments
White Bear Lake

Ecumen Meadows
Worthington

IDAHO

Luther Park at Sandpoint
Sandpoint

INDIANA

Rose Senior Living
Carmel

MICHIGAN

Rose Senior Living
Clinton Township

Rose Senior Living Providence Park
Novi

NORTH DAKOTA

Ecumen Evergreens of Fargo
Fargo

OHIO

Rose Senior Living Avon & Rose Villas
Avon

Rose Senior Living Beachwood
Beachwood

TENNESSEE

Heritage at Irene Woods
Memphis

WISCONSIN

Boardman Meadows
New Richmond

ECUMEN HOME CARE

Lakeshore (Duluth, MN)

Litcheld (Litcheld, MN)

Pathstone (Mankato, MN)

ECUMEN HOSPICE

North Branch (North Branch, MN)

Litcheld (Litcheld, MN)

Owatonna (Owatonna, MN)

Twin Cities (St. Paul, MN)

THE ECUMEN STORE

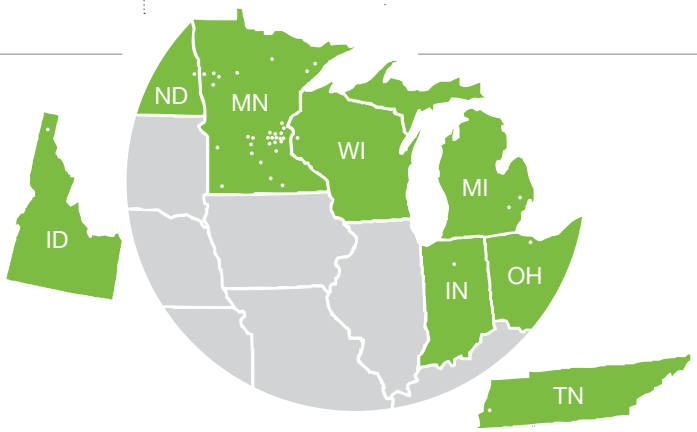
Visit us online at
www.ecumenstore.org

ECUMEN®

Nurturing the human spirit since 1862.

Providing senior housing development and services to over 40 Twin Cities and upper midwest communities across Minnesota and 7 additional states.

View a full list of Ecumen's communities & services online at:
www.ecumen.org | 1-800-221-1507



The ECUMEN Store

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HOW TO ORDER

Placing an order with The Ecumen Store is quick and easy through online ordering at www.ecumenstore.org.

How to Order

1. Shop our online product guide at www.ecumenstore.org.
2. Download the order form from our website and fax to 507-385-8584.
3. Or call our experts at 844-385-8582 to place your order.

The Ecumen Store accepts Visa, MasterCard, personal checks or purchase orders for payment methods.

Please call to verify your medical or healthcare insurance claim process.

We offer secure website ordering through Authorize.net.

SHIPPING

Free Shipping & Auto-Ship Options

When you order from The Ecumen Store, your items ship free to your home directly from the supplier or from our location in Mankato, Minn. We also offer convenient auto-ship options for incontinence and other high-volume items so you'll never be without important supplies.

The ECUMEN Store

ORDER FORM

718 Mound Avenue | Mankato, MN 56001
Toll Free: 844-385-8582 | Fax 507-385-8584

	Item Number	Description	Quality	Price
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
			Total Non-Taxable Items	
			Tax	
			TOTAL	

Name:_____

Address:_____

City/State/ZIP: _____

Phone: _____

PAYMENT DETAILS

Remit by check with order form to: The Ecumen Store, 718 Mound Avenue | Mankato, MN 56001

Credit Card Number (Visa or MC): _____

Name on Credit Card: _____

Expiration Date: _____

Signature:_____ Date: _____

ROLLATORS, WALKERS & ACCESSORIES

MCKESSON® LIGHTWEIGHT ALUMINUM ROLLATOR

Options	Price	Item#
Black	$100.00	146-R726BK
Blue	$100.00	146-R726BL
Green	$100.00	146-R726GR
Red	$100.00	146-R726RD
Silver	$100.00	146-R726SL

Features:

- Black aluminum frame construction safely supports users up to 300 lbs. with style
- 13-pound, lightweight design with folding capabilities for easy storage and portability
- Ergonomically-designed handles are easy-to-grip, reduce hand pressure and are adjustable to accommodate users' height and preferences
- Oversized padded seat and backrest are made of strong polyurethane material for durability, have a contoured design for ergonomic comfort, and provide cut and split resistance to prevent rubbing and irritation
- Hinged padded backrest can be folded up, down or removed
- Deluxe loop-lock system operates like a bicycle hand brake to slow down or temporarily stop and easily lock into stationary position by pushing handle into down-position
- Swiveling, 6-inch caster wheels with soft-grip tires are non-marking and add stability and control for indoor and outdoor use
- Serrated-edge brakes provide firm hold
- Includes convenient zippered storage pouch on the bottom of the seat and spacious vinyl carry pouch below for transporting personal items with added privacy and security
- Not made with natural rubber latex

MCKESSON® DURABLE STEEL ROLLATOR

Options	Price	Item#
Red	$100.00	146-10257RD-1
Blue	$100.00	146-10257BL-1

Features:

- Steel frame construction safely supports users up to 300 lbs.
- Designed with folding hinge for easy storage and portability
- Ergonomically-designed handles are easy-to-grip, reduce hand pressure and are adjustable to accommodate users' height and preferences
- Lever allows for independent handle height and angle adjustment
- Oversized padded seat and backrest are made of strong polyurethane material for durability, have a contoured design for ergonomic comfort, and provide cut and split resistance to prevent rubbing and irritation
- Hinged padded backrest can be folded up, down or removed
- Deluxe loop-lock system operates like a bicycle hand brake to slow down or temporarily stop and easily lock into stationary position by pushing handle into down-position

MCKESSON® HEAVY-DUTY STEEL ROLLATOR

Options	Price	Item#
Red	$170.00	146-10216RD-1
Blue	$170.00	146-10216BL-1

Features:

- Exceptionally strong, red steel frame construction safely supports bariatric users up to 400 lbs.
- Designed with folding hinge for easy storage and portability
- Ergonomically-designed orthotic handles are easy-to-grip, reduce hand pressure and are adjustable to accommodate users' height and preferences
- Self-threading knob allows easy, tool-free handle height adjustment
- Material for durability, have a contoured design for ergonomic comfort, and provide cut and split resistance to prevent rubbing and irritation
- Hinged padded backrest can be folded up, down or removed
- Special, deluxe loop-lock system, made of internal aluminum casting for easy-use and safety, operates like a bicycle hand brake to slow down or temporarily stop and easily lock into stationary position by pushing handle into down-position

NITRO ALUMINUM ROLLATOR, 10” CASTERS

Options	Price	Item#	Weight Capacity
Red, White, Black	$250.00	RTL10266	300 lbs
Red, Black	$275.00	RTL10266-Hemi	300 lbs
Red, White, Black	$275.00	RTL10266-Tall	300 lbs
Brown, Black	$350.00	RTL10266-HD	450 lbs

Features:

- Attractive, euro-style design
- Brake cable inside frame for added safety
- Handle height easily adjusts with unique push button
- Back support height easily adjusts with tool-free thumb screw
- Large 10 inch front casters allow optimal steering and rolling comfort
- Easily folds with one hand to ultra-compact size for storage
- Cross-brace design allows for side-to-side folding and added stability
- Removable zippered storage bag

U STEP WALKER

Options	Price	Item#
Without Platforms	$523.00	US-PC2-BK
With Platforms	$631.00	US-PC2-PC

Features:

- Reversed braking system for rolling resistance control
- Spring-loaded front wheel
- Easily transported
- Optional laser and sound cueing module
- Tested and proven to be beneficial for patients with various neurological conditions including Parkinson Disease, Multiple Sclerosis, Ataxia, Stroke, Brain Injury, Balanced Disorders, ALS, and PSP/MSA

UPWALKER® UPRIGHT POSTURE WALKER

Options	Price	Item#
Small (4’4” – 5’5”)	$645.00	H200-S
Standard (4’7” – 5’10”)	$645.00	H200
Large (5’0” – 6’4”)	$645.00	H200-L

Features:

- Enables users to stand upright and look ahead with better support, greater dignity and confidence to walk farther and remain more active
- Preliminary clinical studies revealed improved walking posture, safer, more stable feeling, and reduced pain in legs, back, hands and wrists
- Helpful in treatment and mobility for patients with Orthopedic, Cardiovascular, Neurological, Pulmonary and other health disorders
- Stylish, easy-folding design, lightweight for transporting and storage, simple armrest adjustment for the perfect height in seconds
- Cushioned sit-to-stand handles ease transition to standing position
- Standard accessories include drink holder, seat backrest, personal bag
- Sturdy frame with user weight capacity up to 350 lbs (Large model)

MCKESSON® ALUMINUM FOLDING WALKER

Option	Price	Item#
Adult, 32”-39” Height w/wheels	$81.00	#146-10210-1
Junior, 25”-32” Height w/wheels	$81.00	#146-10211-4
Adult, 32”-39” Height no wheels	$81.00	#146-10211-4
Junior, 25”-32” Height no wheels	$81.00	#146-10211-4

Features:

- Sturdy, 1-inch, aluminum A-frame construction provides strength and durability
- Push-button, dual-release mechanisms for easy-folding using fingers, palms or side of hand to accommodate user’s abilities and travel convenience
- 5-inch front wheels and improved rear glide caps allow for walker to slide easily and smoothly over most surfaces
- Adjustable height and vinyl-contoured hand grips set 17 inches apart for added comfort and stability
- U-shaped, front cross frame design creates greater clearance allowing the patient to bring the walker closer to achieve more stability when changing between seated and standing positions

MCKESSON® ALUMINUM HEAVY DUTY FOLDING WALKER

Option	Price	Item#
Adult, 32” to 39” Height	$150.00	#146-10220-2WW
Junior, 25” to 32-1/4” Height	$150.00	#146-10220-2

Features:

- Heavy-duty, aluminum A-frame construction with steel legs and side braces provides maximum strength and durability for patients up to 500 lbs.
- Push-button, dual-release mechanisms for easy-folding using fingers, palms or side of hand to accommodate user’s abilities and travel convenience
- 5-inch front wheels and improved rear glide caps allow for walker to slide easily and smoothly over most surfaces
- Adjustable height and vinyl-contoured hand grips set 20.5 inches apart for added comfort and stability for larger patients

DRIVE PLATFORM WALKER/CRUTCH ATTACHMENT

Price	Item#
$61.50	10105-2

Features:

- Cradles forearm with soft vinyl padding and adjustable strap holds arm in place
- Large top bracket allows the platform attachment to be placed over the hand grip of the walker
- Universally adjustable
- Fits most manufacturers' walkers
- Can be used with aluminum crutches
- Overall width: 6"
- Overall depth: 18"

SIDE STEP WALKER

Price	Item#
$64.50	10240-1

Features:

- Weight capacity 300lbs.
- Height adjusts from 29.5" to 34.5"
- Weighs 3.5 lbs.

DV8 STEERABLE ALUMINUM KNEE WALKER

Price	Item#
$350.00	Drive Medical #790

Features:

- Deluxe dual braking system
- Tool free height adjustment
- 8 inch casters are ideal for indoor/outdoor use

WALKER BASKET

Price	Item#
$22.00	10200B

Features:

- 10200B comes with plastic insert tray and cup holder
- For use with all 1 Inch folding walkers

UNIVERSAL ROLLATOR BASKET

Price	Item#
$30.00	9501572606

Features:

- Fits under seat or in front of rollator

WALKER BAG

Price	Item#
$30.00	6272

Features:

- Fits most standard walkers and attaches with 12 inch long nylon webbing straps with locking closures
- Center hook and loop strap holds the bag closed
- Black vinyl wipes clean or can be hand washed and air dried

MCKESSON® UNIVERSAL CUP HOLDER

Price	Item#
$23.00	#146-STDS1040S

Features:

- Allows user to safely carry cups or cans hands-free when operating walker, rollator, or wheelchair
- For use with most wheeled walkers, wheelchairs or rollators
- Easy-to-install clamp design
- Made with durable lightweight plastic
- Clamp swivels to hold cup at desired angle and keep contents level

WALKER TRAY

Price	Item#
$51.00	A772101

Features:

- New tray design for quick attachment and removal
- Clips onto the sidebar when not needed
- Standard size measures 12 3/4” deep, 21 1/4” wide at the base and 15 1/2 wide at the top
- Supports up to 10 pounds
- Top rack dishwasher safe

UNIVERSAL WALKER TRAY

Price	Item#
$51.00	10124

Features:

- Allows personal items to be carried from room to room
- Contains one cup holder
- Easily installed on most manufacturers’ walkers
- Made of easy-to-clean durable plastic
- Tray Dimensions: 23”(L) x 17”(W)

FOLDING WALKER TRAY

Price	Item#
$51.00	10125

Features:

- Allows you to carry personal items from room to room
- Easily folds down when not in use, made of easy to clean, durable plastic
- Two cup holders

WALKER GLIDES

Price	Item#
$10.00	10110
$10.00	10110 B-Black

Features:

- Easily added to walker
- Durable composite construction ensures long life
- Ideal on most surfaces

WALKER WHEELS

Price	Item#
$25.00	10128

Features:

- Converts folding walker into wheeled walker
- Allows for 11 height adjustments
- Rubber wheel allows walker to roll easily and smoothly over irregular surfaces
- Weight Capacity 350 lbs.
- Comes with rear glide caps (item #10107) and glide covers (item #10107C) allowing use on all surfaces
- Silver tubing, gray tire and silencer

CANES, CRUTCHES & ACCESSORIES

MCKESSON® OFFSET-HANDLE CANE

Options	Price	Item#
Black	$24.50	146-RTL10306
Bronze	$24.50	146-RTL10307
Silver	$24.50	146-RTL10303-6

Features:

- Standard-style cane for enhanced maneuverability
- Sturdy 7/8-inch aluminum tubing supports users up to 300 lbs.
- Easy-to-use, single push button adjusts height from 30 to 39 inches
- Ergonomically-designed offset handle with soft, foam rubber grip
- Lightweight aluminum construction ideal for users with limited upper body strength
- Includes attached wrist strap for convenient use, accessibility, and storage

MCKESSON® ADJUSTABLE STANDARD CANE

Price	Item#
$24.50	146-10302-6

Features:

- Standard-style cane for enhanced maneuverability allowing use in narrow spaces such as staircases
- Round handle design allows for easy hanging for storage and on arm to use hands
- Manufactured with sturdy 7/8-inch extruded aluminum tubing to allow lightweight aid to support users up to 300 lbs.
- Easy-to-use, single push button adjusts height from 29¾ to 38¾ inches
- Smaller than standard canes, round handle with vinyl grip designed for user comfort and to accommodate small hands
- Features easy-to-clean vinyl grip for convenient maintenance and lasting durability
- Simple design with scratch-resistant chrome finish

MCKESSON® FOLDING T-HANDLE CANE

Options	Price	Item#
Black	$24.50	146-RTL10304
Bronze	$24.50	146-RTL10304BZ

Features:

- Standard-style cane for enhanced maneuverability allowing use in narrow spaces such as staircases
- Folds into four convenient parts and includes plastic carry case for easy travel and storage
- Manufactured with sturdy 3/4-inch extruded aluminum tubing to allow lightweight aid to support users up to 300 lbs.
- Easy-to-use, single push button adjusts height in 1-inch increments from 33 to 37 inches
- Lightweight aluminum construction ideal for users with limited upper body strength
- Sleek finish with wooden handle and brass collar
- Includes attached wrist strap for convenient use, accessibility, and storage

MCKESSON® ADJUSTABLE QUAD CANE

Options	Price	Item#
Small Base Quad	$53.00	146-RTL10310
Large Base Quad	$53.00	146-10300-4

Features:

- Quad-cane style for more stability compared to standard canes
- Stand-alone capability for convenience when not in use
- Manufactured with an aluminum shaft and a steel base to perfectly balance safety with durability
- Easy-to-use, single push button design with locking bolt quickly and securely adjusts height for safe fitting from 30 to 39 inches in 1-inch increments
- Ergonomically-designed offset handle with soft, foam rubber grip and to reduce hand pressure allowing for increased stability, comfort, and convenience
- Features durable, 1/2-inch, molded rubber tips with metal washer inserts to prevent the cane from piercing the rubber tip allowing lasting use

CANE ICE GRIP

Price	Item#
$15.50	512-1368-0600

Features:

- Allows for safe walking on ice and snow
- Easy flip-up design makes storage simple when cane is not in use

UNDERARM CRUTCHES

Options	Price	Item#
Tall Adult Frame	$54.00	146-10402-8
Adult Frame	$54.00	146-10400-8
Child Frame	$54.00	146-10401-8

Features:

- McKesson Push-Button Aluminum Crutches with Wing Nut Hand Adjustments
- Lighter than wood, the standard aluminum crutch provides stability and durability
- Double-extruded center tube provides additional strength to weight-bearing area
- Pushpin adjustment makes it easy-to-adjust crutch height in 1” increments
- Non-skid, jumbo-size vinyl contoured tips provide excellent traction
- Easy wing nut adjustments for hand grips

WHEELCHAIRS, TRANSPORT CHAIRS & ACCESSORIES

MCKESSON® LIGHTWEIGHT WHEELCHAIR

Options	Price	Item#
16” Wheelchair	$300	146-K316DDA-SF
18” Wheelchair	$300	146-K318DDA-SF
20” Wheelchair	$300	146-K320DDA-SF
16” Wheelchair with elevating leg rests	$325	146-K316DDA-ELR
18” Wheelchair with elevating leg rests	$325	146-K318DDA-ELR
20” Wheelchair with elevating leg rests	$325	146-K320DDA-ELR

Features:

- McKesson Lightweight Wheelchair with Swing away Footrests
- Carbon steel frame with a textured, silver-vein finish for enhanced visual appeal and ease of maintenance
- Nylon upholstery is lightweight, and breathable for lasting comfort
- Urethane tires are mounted on mag-style, composite wheels to provide durability and a smooth ride over most surfaces
- Precision sealed wheel bearings in front and rear, 8” front caster wheels and push-to-lock wheel breaks
- Removable, flip-back arms and swing away footrests are equipped with tool-free adjustable length riggings

MCKESSON® HEAVY-DUTY WHEELCHAIR

Options	Price	Item#
22" Wheelchair	$400	146-STD22ECDDA-SF
22” Wheelchair w/ elevating leg rests	$425	146-STD22ECDDA-ELR

Features:

- McKesson Heavy-Duty 22-Inch Wheelchair with Swing away Footrests and Detachable Desk Arms
- Increased height, width and durable steel construction yields heavy-duty chair ideal for bariatric use
- Carbon steel frame with a triple-coated chrome finish
- Double embossed vinyl upholstery is durable, lightweight, attractive and easy-to-clean
- Urethane tires, precision sealed wheel bearings, 8” front caster wheels, push-to-lock wheel breaks
- Dual axle provides easy transition to hemi-level seat height allows users to independently propel the wheelchair with their feet

WHEELCHAIR ANTI-ROLLBACK DEVICE

Price	Item#
$175.00	SM2-2

Features:

- The redesigned SM2-2 prevents a wheelchair from rolling back by grabbing the tires as the user attempts to sit or stand
- 3 Height adjustments for regular, hemi and extra low chairs
- 2 Depth adjustments moves pad forward to accommodate residents who slouch in their chairs
- Center override lever makes backing up unoccupied chair a cinch

MCKESSON® TRANSPORT CHAIR

Price	Item#
$189.00	146-ATC19-BL

Features:

- Aluminum construction with a 19-inch seat is lightweight and strong, making it easy to transport patients up to 300 lbs..
- Black, nylon upholstery is breathable, comfortable, durable and easy-to-clean
- Full, fixed arms are padded for patient comfort
- Tool-free, swing-away footrests and foldable back
- Built-in seat belt buckles for added transport safety
- Only 19-pounds and easily collapses in two-step method

ECONO SLIDE TRANSFER BOARD

Price	Item#
$52.00	A7111

Features:

- Designed to allow easy transfers from a chair to a bed or vice versa
- Features a wipe-clean design for easy cleaning and sanitation
- 26”L x 10”W x 1/2”D (Supports 400 lbs.)

WOOD TRANSFER BOARD

Price	Item#
$52.00	552898

Features:

- Constructed from seven ply birch, natural color with clear finish
- Hand holes are enlarged for easier gripping

TRANSFER DISC

Options	Price	Item#
12” Diameter, 300lbs. Weight Capacity	$85.00	926907
15” Diameter, 330lbs. Weight Capacity	$85.00	AA8864

Features:

- Ideal transfer tool for those needing assistance transferring or moving around
- Made of a non-slip grooved material for the user’s safety and control

SAMMONS PRESTON WHEELCHAIR SAC

Price	Item#
$32.00	5603

Features:

- The Sammons Preston Wheelchair Sac has straps to fasten to the back of a wheelchair or over the push handles
- 13½”W x 11”H x 3½”D, has one large area and an open top
- Made from durable Cordura nylon that is water and stain resistant

BATHING & TOILETING

DRIVE SHOWER CHAIR

Option	Price	Item#
Without Backrest	$45.00	146-RTL12203KD
With Backrest	$60.00	146-RTL12202KD

Features:

- McKesson Aluminum Bath Bench available with or without backrest
- Corrosion-resistant aluminum built to last
- Lightweight design supports a weight capacity of up to 350 lbs.
- Drainage holes are easy-to-clean and reduce the risk of slipping
- Ergonomic design featuring a curved seat with handles and angled legs on non-skid tips for enhanced comfort and stability

INVACARE SHOWER CHAIR

Options	Price	Item#
Without Backrest	$45.00	9780
With Backrest	$60.00	146-RTL12505

Features:

- Available with or without backrest
- Offers a wide contoured seat that has drain holes for drainage
- This chair is easy to assemble without tools

DRIVE SHOWER CHAIR WITH BACK & PADDED ARMS

Price	Item#
$70.00	12445-2

Features:

- Removable padded armrests that provide comfort and added security
- Blow-molded bench and back provide comfort and strength
- Drainage holes in the bench reduce slipping
- Aluminum frame is lightweight, durable and corrosion-proof
- Tool-free assembly. Legs are height-adjustable to accommodate large and small individuals

MCKESSON® BATHTUB TRANSFER BENCH

Price	Item#
$101.00	12011KD-1

Features:

- McKesson Aluminum Transfer Bench with Reversible Back
- Aluminum A-frame construction provides stability for up to 400 lbs.
- Extended bench design and slip-resistant tips provide solution for safer transfer from a sitting position into and out of tub

HEAVY DUTY BATH TRANSFER BENCH

Price	Item#
$165.00	#12025KD-1

Features:

- Durable blow-molded plastic bench and backrest
- 1 inch lightweight aluminum frame is sturdy and corrosion resistant
- Height adjusts in 1/2 inch increments with unique “dual column” extension legs
- Backrest is reversible to accommodate any bathroom
- Extra large, locking suction cups provide added safety

DRIVE™ COMBINATION TRANSFER BENCH/ COMMODE

Price	Item#
$170.00	#12005KDC-1

Features:

- 1” Aluminum frame is lightweight, sturdy and corrosion resistant
- Extra large suction cups provide added safety
- Comes with 7.5 quart commode bucket

MCKESSON FOLDING COMMODES

Options	Price	Item#
Folding	$82.50	146-11148-1

Features:

- McKesson Folding Steel Frame Commode with 7.5 QT Bucket
- 3-in-1 design for use as a bedside commode, raised toilet seat or toilet safety frame
- Gray, powder-coated, steel-welded construction maximizes strength and durability to support up to 350 lbs.
- Lightweight, easily opens, and folds flat for convenient storage and travel
- Tool-free, push-button height adjustment, removable, steel back bar, and Snap-On, plastic seat/lid accommodate different users and allow for additional uses such as a raised toilet seat
- Plastic armrests add comfort and support
- Includes 7.5-quart commode bucket with carry handle, cover, and splash shield for clean disposal
- Non-skid tips for added security and safety

MCKESSON NON-FOLDING COMMODES

Options	Price	Item#
Non-Folding	$168.00	#146-11135-1

Features:

- McKesson Over-Sized Drop-Arm Commode with 12 QT Bucket
- Heavy-duty, powder-coated steel tubing maximizes strength and durability to support up to 1000 lbs.
- Snap-on seat designed with extra depth and width to provide bariatric patients the space and comfort needed
- Drop-arm design, ideal for wheelchair users and bariatric patients
- Easy-to-release arm mechanism allows for safe lateral patient transfers to and from commode
- Padded back and armrests provide enhanced comfort, support, and stability
- Large 12-quart commode bucket allows more uses, easily slides in from the front and includes a carry handle, cover, for clean method of disposal
- Non-skid tips for added security and safety

DRIVE LOCKING RAISED TOILET SEAT

Options	Price	Item#
Without Arm Rest	$49.00	#12040-3
With Removable Arm Rest	$67.50	#146-RTL12027RA
Elongated No Arms	$49.00	#FGB30600 0000
Elongated With Arms	$67.50	#12403

Features:

- Designed for individuals who have difficulty sitting down, or getting up from the toilet
- Composite material is sturdy, safe and easy-to-clean
- Limited Lifetime Warranty

DRIVE TOILET SAFETY FRAME

Price	Item#
$58.00	RTL12000

Features:

- Padded armrests provide additional comfort and support
- Comes with height-adjustable (1inch increments) and width-adjustable arms (2 positions)
- Powder-coated aluminum bracket easily attaches frame to toilet
- Bracket secures safety frame in place

MOEN TOILET SAFETY RAIL

Price	Item#
$58.00	#554864

Features:

- Two 9 inch high armrests ensure maximum stability
- Attractive rustproof finish is easy to clean
- Meets the American Disabilities Act (ADA) Specifications
- 11-3/4 Inch Armpad

MCKESSON BATHTUB SAFETY RAIL

Price	Item#
$50.00	#146-12036

Features:

- Designed to provide added security and stability in the bathroom
- Handle design provides secure hand position parallel to the tub
- White, powder-coated steel construction blending heavy-duty durability with a clean appearance.
- Adjustable clamp locking mechanism provides tool-free installation to mount securely
- Width adjusts from 3 - 7 inches to fit most bathtubs

MCKESSON WALL GRAB BARS

Options	Price	Item#
12”	$30.00	#146-RTL12012
16”	$30.00	#146-12016-3
18”	$30.00	#146-RTL12018-3
24”	$30.00	#146-12024-3

Features:

- Designed to assist you in balancing and shifting your weight in and out of the bathroom area
- Provides added safety and support to any room in the house
- White, powder-coated steel construction is durable, attractive, and easy to clean
- Mounts vertically or horizontally using hardware included
- 1-1/2 inch distance from wall when mounted

DRIVE GRAB BAR WITH SUCTION CUPS AND INDICATORS

Options	Price	Item#
Non-Rotating	$20.00	#146-RTL13082
Rotating	$25.00	#146-RTL13084

Features:

- Large suction cups provide an extremely strong hold; suction cups are 3.75” in diameter
- Installs and removes without tools or professional installation
- Release levers make installing and removing the suction cup grab bars quick and easy

RUBBER BATH MAT

Price	Item#
$22.00	#12950

Features:

- Soft rubber mat is easy to clean and roll up for storage
- Extra long bath mat adds safety and security by providing a large, slip proof surface in the bath
- Mat is held securely by multiple suction cups
- Mold resistant, latex free rubber

MCKESSON® HANDHELD SHOWER

Price	Item#
$32.00	#20373501

Features:

- McKesson Deluxe Handheld Showerhead with Diverter Valve
- Perfect solution for added control and maneuverability for personal bathing and attendant assistance
- Includes diverter valve allowing user to conveniently switch from handheld spray to the mounted showerhead (included)
- Provides a CEC-compliant flow rate up to 1.7 GPM
- On / Off switch on handle conveniently pauses waterflow
- Enables multiple position options with wall holder for traditional shower use and extra-long, 80-inch, reinforced-nylon hose when assistance or a seated position is required
- Ideal for use with shower chair, bench, stool, or attendant assistance
- Easy-to-install with standard 1/2-inch, threaded MIP connections
- Includes mounting bracket

BEDROOM ACCESSORIES

BED GRAB BAR

Price	Item#
$63.50	P1410

Features:

- Assistance for getting in and out of home style bed
- Can be used on either side of the bed
- Removable handle, easy, quick, 3 piece assembly—no tools needed
- Simply slides under mattress with added feature of extra “no-slip foam” on base bar
- Can be adjusted to flat position for easy storage
- Weight Capacity 250 lbs.
- Size: 19.75”W x 32.75”D x 13.5”H. Color: Silver

BED TRANSFER HANDLE

Price	Item#
$172.00	A7114

Features:

- Accommodate the needs of individuals who need assistance standing
- Steel handle mounts to board between mattress and box spring
- No tools needed for installation. Weight capacity of 250-lb.

SAMMONS PRESTON TRANSFER POLE

Options	Price	Item#
Pole	$130.00	#081229244
Pole with Swing Grip	$160.00	#081229251

Features:

- 20”L padded grip area and adjusts in height from 92” to 100”
- The Optional Transfer Pole Swing Grip includes an extra loop handle that pivots around the pole
- Constructed of 1-1/4” epoxy-coated steel—no tools to install
- 200lb weight capacity

STANDER BEDCANE

Price	Item#
$100.00	2041

Features:

- Attaches to most home and adjustable beds with included safety strap. Ergonomic padded assist handle provides assistance getting out of bed
- 4-pocket organizer pouch to store small items
- Reversible standing handle to be placed on either side of bed
- Easy Installation with bamboo base board placed between mattress and box spring
- Height adjustable 19”-22”; Weight capacity: 300 lbs.

M-RAIL

Price	Item#
$100.00	926929

Features:

- 250 lbs. weight capacity
- Comfortable, nonslip foam-covered handle
- Adjustable height to accommodate standard and pillow top mattress
- Provided rails slide between mattress, and nylon webbing wraps and secures around box spring and under steel bed frame
- Fits single to king-size beds

ALC HALO SAFETY RING

Price	Item#
$320.00	#081593854

Features:

- Bed mobility device designed to ensure the mattress stays put and decreases gap space in the most critical zones
- Handle rotates 90 degrees in both directions
- Weight capacity 1,000 lbs.
- Quick install
- Meets FDA guidelines. Lifetime Warranty

BED WEDGE CUSHION

Options	Price	Item#
24”L x 24”W x 10”H	$41.50	802-8027-0100
24”L x 24”W x 12”H	$41.50	802-8027-1900

Features:

- Ideal for head, foot or leg elevation
- Removable, zippered, machine washable polyester/cotton cover
- Replacement covers available

OVERBED ADJUSTABLE TABLE

Price	Item#
$82.00	#13067

Features:

- Can hold up to 40 lbs.
- Table top is locked securely when height adjustment handle is released
- Table top can be raised or lowered in infinite positions between 28”-45”
- Walnut, wood grain low pressure laminate top

LIFT CHAIRS

PRIDE HERITAGE COLLECTION LIFT CHAIR

Options	Price	Item#
Large, 375lb Capacity, 5’9” to 6’2”	$1075.00	GL-358L
Medium, 375lb Capacity, 5’4” to 6’0”	$1050.00	GL-358M
Small, 375lb Capacity, 5’3” or less	$1050.00	GL-358S

Features:

- Industry-first hand control with USB charger port (not available when adding optional heat and massage)
- Standard head & arm covers
- Standard large dual pockets
- Removable back
- Industry-first Total Comfort Seating features a unique spring design and one-piece soft foam seat for outstanding relaxation
- Wooden frame composed of engineered furniture grade laminate/ hardwood for added strength and durability
- Quiet & smooth lift system
- Heavy-duty lift actuator & scissor mechanism
- Fire retardant (California specifications; bulletin 117-2013)
- Integrated battery backup in case of power failure
- Transformer features self-diagnostic electronics with 9’ cord
- Lifetime warranty on steel lift frame
- 7-year prorated warranty

PATIENT HANDLING

MOTION MONITOR

Price	Item#
$85.00	112149

Features:

- Infrared monitors can detect movement up to 6’ from infrared sensor
- Can be mounted to a bed frame, head/foot board
- Use in a door frame for wandering detection
- Optional bed bracket available

FALL FIGHTER CHAIR/BED MONITOR

Price	Item#
$62.00	114449

Features:

- “Always on” monitoring
- Volume range from 85 - 105 dB. Chime, warble & buzz alarm tones
- 0-2 second delay reduces false alarms
- Monitors have cord out feature, if pad or Nurse Call interface cable is removed from the monitor
- Optional monitor protector available to help prevent damage from accidental drops

FALL FIGHTER CHAIR/BED SENSOR PAD

Options	Price	Item#
Chair Pad	$3500	14450
Bed Sensor	$47.00	114451

Features:

- Chair pads are 14”L x 8”W with corner cord exit
- Bed pads are 30”L x 10”W with side cord exit
- Over-molded plug end to protect against strain & clip breakage
- For use with most fall management monitors
- Universal for monitors with standard RJ22 pad ports. FDA Listed

FALL FIGHTER STRING MONITOR

Price	Item#
$21.50	114053

Features:

- Features include volume options, and snap-in battery compartment door with optional screw. Magnet connection strength ensures individuals cannot walk away with the monitor still attached
- Includes, holster, mounting screws, strap and two AAA batteries
- “Always on” monitoring
- High, low or chime tone
- Volume range is 85 - 95 dB
- Adjustable 32” string

MCKESSON® FLOOR MAT

Price	Item#
$90.00	7094

Features:

- Prevent injury to the patient in the event of accidental roll-off from the bed
- Made of high density, high compression polyurethane foam, encapsulated in a durable Masongard™ cover with out zippers
- Fire retardant meets with California Technical Bulletin #117
- Folded sections are held together with hook & loop fasteners

DAILY LIVING

ASSISTIVE DEVICE KITS I & II

Options	Price	Item#
Assistive Device Kit I	$36.00	A665322
Assistive Device Kit II	$36.00	A665302

Features:

- Contains three essential aids to daily living
- Standard size 24” Handi-Reacher, item #AA8054
- Round Bath Sponge, item #6298
- 24” Shoehorn, item #A7152

BASIC ERGONOMIC HAND EXERCISER

Price	Item#
$18.00	A3488

Features:

- Use the hand exerciser to build strength in the hand, fingers, and thumb
- Ideal rehabilitation tool increases dexterity an improves grip after injury or surgery
- Includes four pairs of colored rubber bands with varied resistance (yellow, red, green, and blue)
- Switch out rubber bands to adjust resistance as you change exercises or gain strength

BUTTON HOOK

Price	Item#
$13.00	A72051

Features:

- Button hooks help make buttoning easier
- Ideal for people with weak grasp, problems with fine motor coordination, poor dexterity, or arthritis
- Device allows people to button using one hand

DAILY CARE KIT

Price	Item#
$25.00	6638

Features:

- Kit features an Ergo Handle grip and includes a Contour Sponge, Shoehorn, one Top Sponge (great for diabetics), Dressing Hooks, and Back Scratchers Ideal for individuals with limited range of motion, arthritis, and poor grasp
- Handle can be bent with heat gun for desired angle
- Latex free

DRESSING SOLUTION

Price	Item#
$21.50	2102

Features:

- Solves all dressing issues as a single tool
- Combination tool: dressing stick and shoehorn
- Thick, easy-to-hold, closed-cell foam grip for ideal handling
- Latex free
- 5 oz., 26” long

DRESSING STICK

Price	Item#
$13.50	A6983

Features:

- 5/8” - diameter wooden dowel
- Finished with lacquer
- Reinforced hook

FOOT FUNNEL

Price	Item#
$18.00	927691

Features:

- Excellent for use at home, care facilities or on the go
- Great for those who can't reach down with their hands
- Works with most shoe types and sizes
- Features a wipe clean surface for multiple uses

GAIT BELT

Options	Price	Item#
54" Pastel Cotton	$18.00	6531
70" Pastel Cotton	$19.00	6531L

Features:

- Machine Washable
- Nickel-plated, metal buckles for maximum strength and durability

HANDY BAR

Price	Item#
$45.00	3001

Features:

- Promotes safety and mobility
- Universal design
- No vehicle modification required
- No-slip ergonomic grip
- Weight capacity: 500 lbs.

MCKESSON® MEDICATION ORGANIZER

Price	Item#
$15.00	1337351

Features:

- 3/4 X 4-3/4 X 8 Inch
- 7 removable pill reminders in a handy tray
- Each compartment holds 11 aspirin tablets

REACHERS

Options	Price	Item#
26”	$15.00	4109
26” Feather	$22.50	A66517
30”	$19.50	AA8056

Features:

- Designed to be used at home, in care facilities or taken with you while traveling
- Made of lightweight aluminum for easy use, storage and transportation
- Wipe-clean surface allows for easy sanitation for personal or professional use
- Available in a variety of length and option combinations
- Features a 3” yellow jaw opening

RIGID LEG LIFTER

Price	Item#
$12.00	AA8621

Features:

- Various lengths accommodate individuals of all heights
- Flexible rubber in foot loop helps to grip the foot and keep it in place during transfer
- Webbed hand loop is easy to grasp
- Adjustable metal allows for a custom loop to be created

SHOE HORNS

Options	Price	Item#
Shoehorn Plastic	$11.00	567020
Red Handled 24”	$15.00	A7152
Soft Handled 24”	$20.00	2068

Features:

- Coated steel shaft prevents shoehorn from sticking to the skin or clothing
- 6 Inch non-slip red plastic handle
- Minimal curve makes insertion and removal simple

SOCK AND STOCKING AID

Options	Price	Item#
Standard	$16.50	A75420
Wide	$22.00	A7545
Soft-Flexible	$22.00	2087

Features:

- An aid that is designed to assist those who are unable to bend down and put their socks on independently
- Constructed with flexible plastic to maximize efficiency
- Ideal for at home use

TOILET TISSUE TONGS

Options	Price	Item#
12” Long	$18.00	6014
15” Long	$20.00	6219

Features:

- Lightweight, stainless steel toileting hygiene tool for self care
- Ergonomic design allows for easier wiping and convenience for the user
- Durable tongs constructed with reinforced joints
- Increased range of motion with slightly angled ends for simpler use

TYLASTIC SHOELACES

Options	Price	Item#
Black 26” Length	$13.00	6066
White 26” Length	$13.00	606601

Features:

- No-tie shoelaces that are constructed of thick elastic and made to provide exceptional foot support and security
- Designed for seniors, the disabled, and handicapped who experience limited mobility in their hands, wrists, and fingers
- Available in a variety of length, width, color, and packaging combinations to accommodate your style and needs
- Eliminates the hassle of tying your shoes on a daily basis

EXERCISE & REHABILITATION

DAY-LIGHT CLASSIC THERAPY LAMP

Price	Item#
$240.00	DL930-11

Features:

- Therapeutic lamp provides clinical, bright light therapy in an easy-to-use frame
- 99.3% UV blocked for eye safety
- Angle and height can be adjusted for a variety of uses
- Measures 28-3/4”H x 15-3/4”W x 12-1/4”D

HAND WEIGHTS

Options	Price	Item#
1 lb., pair—Pink	$20.00	514901
2 lb., pair—Aqua	$22.00	514902
3 lb., pair—Plum	$25.00	514903

Features:

- Made of durable cast iron that is intended to endure long term use
- Each weight is covered in a latex free, vinyl coating
- Soft vinyl is easier to grip and more gentle on hands than uncoated free weights
- Weights sold by pair ranging from 1-10 lbs., or as a complete set including each size dumbbell (10 pairs)
- Ideal for simple light-medium weight strength training and rehabilitation exercises

WEIGHT BARS

Options	Price	Item#
Weight Bar 1lb., White	$50.00	540000
Weight Bar 1.5 lbs., Yellow	$50.00	540001
Weight Bar 2lbs., Orange	$50.00	540002
Weight Bar 2.5 lbs., Pink	$50.00	540003

Features:

- Able to be used sitting down, standing up or by those with a single extremity
- Assorted color and weight options give the user visual progression
- Constructed of a wipe-clean surface
- Bars are 30”L (76 cm) and 1.5” (3.8 cm) in diameter
- Excellent for personal and professional use

COLD PAC

Price	Item#
$23.50	3545

Features:

- Soft and pliable ice packs for bumps, bruises, and minors sprains or strains
- Available in a variety of sizes that conform to the shape of the body and are reusable
- Retains cool temperature for up to 30 minutes
- Made with latex-free material, safe for users with latex allergies
- Store flat in a freezer for two hours

OVERDOOR EXERCISE PULLY

Price	Item#
$25.00	13005

Features:

- Easily fits over standard door
- Comes complete with door bracket, pulleys, cord and handles
- For use when sitting or standing

MCKESSON® PEDAL EXERCISER

Price	Item#
$40.00	146-10270KDRSV-1

Features:

- Four anti-slip rubber pads prevent sliding and protect floor included on all units
- Safe and gentle form of low-impact exercise
- Stimulates circulation—ideal for toning leg and arm muscles
- Tension can be adjusted
- Compact for storage and transport

STOCKINGS

Contact the Ecumen Store to get more information on compression stockings and compression garments

KNEE HIGH, LONG ANTI-EMBOLISM STOCKING T.E.D. INSPECTION TOE

Options	Price	Item#
Medium, Regular Length	$25.00	7115
Large, Regular Length	$25.00	7203
XLarge, Regular Length	$25.00	7604
Medium, Long Length	$25.00	7480
Large, Long Length	$25.00	7594
XLarge, Long Length	$25.00	7802

Features:

- Designed to reduce venous stasis below the knee when thigh length styles are medically contraindicated
- The correct graduated compression helps ensure optimum blood flow velocity
- The inlay circumferential knit helps assure a proper pressure pattern and helps prevent slippage
- The contoured seamless construction eliminates harsh ridges which might cause constriction
- The specially designed knee band minimizes slippage without constricting circulation
- The inspection toe opening provides easy access for medical examination
- 86% Spandex / 14% Nylon

CUSHIONS

MCKESSON® FOAM CUSHIONS

Options	Price	Item#
16” x 16” x 3”	$52.00	170-71001
18” x 16” x 3”	$52.00	170-71002
18” x 18” x 3”	$52.00	170-71003
20” x 16” x 3”	$52.00	170-71004
16” x 18” x 3”	$52.00	170-71008
22” x 18” x 3”	$52.00	170-71005

Features:

- High density polyurethane foam to help in the prevention of pressure sores
- Ultra-lightweight, 3-inch cushion, ideal For Wheelchairs use and convenient transport
- Adjustable safety straps to maintain appropriate position and add security
- Low-shear, stretch nylon cover is breathable, comfortable with a durable, gray bottom for added skid resistance
- Low-maintenance, waterproof cover accommodates risks of spill, perspiration and incontinence; unzips for convenient machine washing
- High resilient material designed to maximize shock absorbency and impact caused by various terrains for up to 250 lbs.

MCKESSON® GEL SEAT CUSHIONS

Options	Price	Item#
16” x 16” x 2”	$52.00	170-73001
18” x 16” x 2”	$52.00	170-73002
20” x 16” x 2”	$52.00	170-73003
16” x 16” x 3”	$52.00	170-74001
18” x 16” x 3”	$52.00	170-74002
18” x 18” x 3”	$52.00	170-74003
20” x 16” x 3”	$52.00	170-74004
20” x 18” x 3”	$52.00	170-74014
22” x 18” x 3”	$52.00	170-74005
24” x 18” x 3”	$52.00	170-74006

Features:

- Helps in prevention, treatment and management of pressure sores
- Low-shear, stretch nylon cover is breathable, comfortable with a durable, gray bottom for added skid resistance
- Low-maintenance, waterproof material accommodates risks of spill, perspiration and incontinence; unzips for convenient machine washing
- 2-inch design includes a molded, ultra-high density polyurethane foam encompassing an interior gel bladder for enhanced pressure distribution
- Gel bladder designed to eliminate gel migration to maintain balanced pressure redistribution
- Heat-absorbent, gel material to mitigate perspiration and control temperature
- Adjustable safety straps buckle to maintain appropriate position and add security
- Designed to provide shock absorbency, pressure relief and comfort for users up to 275 lbs.

MCKESSON® FOAM BACK SUPPORT CUSHION

Options	Price	Item#
16” x 17”	$50.00	170-79001
18” x 17”	$50.00	170-79002
20” x 19”	$50.00	170-79003
22” x 19”	$50.00	170-79004

Features:

- Ergonomically-designed to help keep spine in proper alignment while providing added support and comfort
- Promotes improved posture for the head, neck, and lower back - lessening risks of discomfort, pain and injury common when sitting for extended periods of time
- High-Density Polyurethane Foam conforms to provide support to lumbar region
- Stabilizing board insert prevents hammocking in sling-back wheelchair
- Stretch, nylon cover is low-shear, breathable and removable for convenient machine-washing
- Adjustable safety straps to maintain appropriate position and add security
- Ideal for use in situations requiring a seated position for extended periods of time, such as with wheelchairs, office chairs and more

MCKESSON® DONUT CUSHION

Options	Price	Item#
14”	$25.00	170-50001
16”	$25.00	170-50002
18”	$25.00	170-50003

Features:

- Designed for excellent comfort and support while seated
- Ideal for relief of pain and pressure associated with hemorrhoid surgery
- Ergonomically-designed, the molded foam’s open center and conforming characteristics minimize pressure-point discomfort
- Puncture-resistant foam and compact design is ideal for portable use
- Included navy, cloth cover is removable for convenient machine-washing

MCKESSON® HEEL/ELBOW PROTECTOR PADS

Options	Price	Item#
Heel Protector Pads	$21.00	136-28656
Elbow Protector Pads	$20.00	136-31205

Features:

- Protects against hard surface contact
- Hook and loop strap helps ensure a secure fit around the ankle/ elbow
- Packaged in pairs
- Not made with natural rubber latex

NOTES

MEDICARE DMEPOS SUPPLIER STANDARDS

Note: This is an abbreviated version of the supplier standards every Medicare DMEPOS supplier must meet in order to obtain and retain their billing privileges. These standards, in their entirety, are listed in 42 C.F.R. 424.57(c).

1. A supplier must be in compliance with all applicable Federal and State licensure and regulatory requirements and cannot contract with an individual or entity to provide licensed services.
2. A supplier must provide complete and accurate information on the DMEPOS supplier application. Any changes to this information must be reported to the National Supplier Clearinghouse within 30 days.
3. An authorized individual (one whose signature is binding) must sign the application for billing privileges.
4. A supplier must fill orders from its own inventory, or must contract with other companies for the purchase of items necessary to fill the order. A supplier may not contract with any entity that is currently excluded from the Medicare program, any State health care programs, or from any other Federal procurement or non-procurement programs.
5. A supplier must advise beneficiaries that they may rent or purchase inexpensive or routinely purchased durable medical equipment, and of the purchase option for capped rental equipment.
6. A supplier must notify beneficiaries of warranty coverage and honor all warranties under applicable State law, and repair or replace free of charge Medicare covered items that are under warranty.
7. A supplier must maintain a physical facility on an appropriate site. This standard requires that the location is accessible to the public and staffed during posted hours of business. The location must be at least 200 square feet and contain space for storing records.
8. A supplier must permit CMS, or its agents to conduct on-site inspections to ascertain the supplier's compliance with these standards. The supplier location must be accessible to beneficiaries during reasonable business hours, and must maintain a visible sign and posted hours of operation.
9. A supplier must maintain a primary business telephone listed under the name of the business in a local directory or a toll free number available through directory assistance. The exclusive use of a beeper, answering machine, answering service or cell phone during posted business hours is prohibited.
10. A supplier must have comprehensive liability insurance in the amount of at least $300,000 that covers both the supplier's place of business and all customers and employees of the supplier. If the supplier manufactures its own items, this insurance must also cover product liability and completed operations.
11. A supplier must agree not to initiate telephone contact with beneficiaries, with a few exceptions allowed. This standard prohibits suppliers from contacting a Medicare beneficiary based on a physician's oral order unless an exception applies.
12. A supplier is responsible for delivery and must instruct beneficiaries on use of Medicare covered items, and maintain proof of delivery.
13. A supplier must answer questions and respond to complaints of beneficiaries, and maintain documentation of such contacts.
14. A supplier must maintain and replace at no charge or repair directly, or through a service contract with another company, Medicare-covered items it has rented to beneficiaries.
15. A supplier must accept returns of substandard (less than full quality for the particular item) or unsuitable items (inappropriate for the beneficiary at the time it was fitted and rented or sold) from beneficiaries.
16. A supplier must disclose these supplier standards to each beneficiary to whom it supplies a Medicare-covered item.
17. A supplier must disclose to the government any person having ownership, financial, or control interest in the supplier.
18. A supplier must not convey or reassign a supplier number; i.e., the supplier may not sell or allow another entity to use its Medicare billing number.
19. A supplier must have a complaint resolution protocol established to address beneficiary complaints that relate to these standards. A record of these complaints must be maintained at the physical facility.
20. Complaint records must include: the name, address, telephone number and health insurance claim number of the beneficiary, a summary of the complaint, and any actions taken to resolve it.
21. A supplier must agree to furnish CMS any information required by the Medicare statute and implementing regulations.
22. All suppliers must be accredited by a CMS-approved accreditation organization in order to receive and retain a supplier billing number. The accreditation must indicate the specific products and services, for which the supplier is accredited in order for the supplier to receive payment of those specific products and services (except for certain exempt pharmaceuticals). Implementation Date - October 1, 2009
23. All suppliers must notify their accreditation organization when a new DMEPOS location is opened.
24. All supplier locations, whether owned or subcontracted, must meet the DMEPOS quality standards and be separately accredited in order to bill Medicare.
25. All suppliers must disclose upon enrollment all products and services, including the addition of new product lines for which they are seeking accreditation.
26. Must meet the surety bond requirements specified in 42 C.F.R. 424.57(c). Implementation date- May 4, 2009
27. A supplier must obtain oxygen from a state- licensed oxygen supplier.
28. A supplier must maintain ordering and referring documentation consistent with provisions found in 42 C.F.R. 424.516(f).
29. DMEPOS suppliers are prohibited from sharing a practice location with certain other Medicare providers and suppliers.
30. DMEPOS suppliers must remain open to the public for a minimum of 30 hours per week with certain exceptions.

Palmetto GBA
National Supplier Clearinghouse
P.O. Box 100142 ▫ Columbia, South Carolina ▫ 29202-3142 ▫ (866) 238-9652
A CMS Contracted Intermediary and Carrier

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